

## PRIVACY POLICY

**Deltawerkz.com** take the security and privacy of their contacts about which they hold information seriously. The purpose of this policy is to describe to you the information we may hold about you, explain what we use it for, and explain your rights in relation to it. By visiting **Deltawerkz.com** website, you are accepting the practices described in this Privacy Policy.

### What information do we collect?

In general, you can access and consult **Deltawerkz.com** without disclosing or revealing any personal information about yourself.

However, in order to better provide you with products and services, **Deltawerkz.com** may collect one or both of the following types of information from you: Personally Identifiable Information and Non-Personally Identifiable Information.

**Personally Identifiable Information** refers to information that lets us know the specifics of who you are. Personal information is requested when you order a service, email us and send us feedback. For example, this information might include your name, address (both billing and registered), email address, industry and product details, and credit card or other payment information. Such information may be held on our contacts and administration databases either because of the work we have done with you or are currently engaged in, or because we believe you might be interested in receiving material from us about our business and services. This allows us to manage our relationship with you efficiently, improve our Website and the services which we offer to you and to target items of interest we may send to you.

**Non-Personally Identifiable Information** refers to information that is statistical in nature only and that does not, by itself, identify a specific individual or entity, and which depends upon the visiting you do on **Deltawerkz.com**. For example, this information may include the domain from which you access the Internet, the date and time you access **Deltawerkz.com**, and the Internet address of the website from which you linked directly to **Deltawerkz.com**. This information is used in an aggregate form to make **Deltawerkz.com** more useful and attractive to its users.

"This website may also use, on some pages, the HotJar Analysis and Feedback tool. The HotJar service helps us analyze how visitors use our websites. It reveals the online behavior and feedback of our website's visitors. By combining both A) Analysis and B) Feedback tools, Hotjar gives us the 'big picture' of how to improve our website visitor's experience and the site's performance. We do not collect through the HotJar service or transfer to HotJar any Personal Identifiable Information. We only use the HotJar service to record, for some visitors on some websites and on a completely anonymous basis, information such as mouse clicks, mouse movements, scrolling activity as well as non-Personally Identifiable Information text you type in some of our websites. Information about the browser (type, version, screen size, etc.), basic information about the user (IP address, language, time zone) and data containing mouse movements, clicks, scroll events and keystrokes are sent to HotJar. No personal data is sent. Hotjar uses a variety of services hosted by third parties, such as Google Analytics and Optimizely. These services may collect information sent by your browser as part of a web page request, such as cookies or your IP request. For information on how Google Analytics and Optimizely collect and use your information, please refer to their privacy policies. Keystrokes from password fields and fields marked as "sensitive" are never recorded or sent over the network. For more information see HotJar's Privacy Policy at <https://www.hotjar.com/privacy>. You can choose to disable the HotJar service at <https://www.hotjar.com/opt-out>."

### Does Deltawerkz.com share the information it receives?

Information about our clients is an important part of our business and **Deltawerkz.com** is not in the business of selling it to others. We share personally identifiable information only as set forth below:

1. By transfer to our holding company, network of distributors and working partners where it is necessary to meet the purpose for which you have submitted the information. By submitting data on **Deltawerkz.com** website, you are providing explicit consent to trans-border transmission of data collected on that website.
2. By transfer to third party agents and subcontractors which perform certain functions on behalf of **Deltawerkz.com**, such as delivering, freight & shipping orders, sending email, removing repetitive information from client lists, analysing data and processing payments. These parties only have access to such information as necessary to perform their functions and may not use it for any other purpose.
3. For any reason if, in **Deltawerkz.com** sole discretion, **Deltawerkz.com** believes it is reasonable to do so, including: to satisfy any laws, regulations, or governmental or legal requests for such information; to disclose information that is necessary to identify, contact or bring legal action against someone who may be violating our Terms of Access or other terms and conditions; or to otherwise protect the **Deltawerkz.com**, our distributor and working partners.

### How does Deltawerkz.com protect your information?

We follow strict security procedures in the storage and disclosure of information which you have given us in order to prevent unauthorised access. However, in any event if **Deltawerkz.com** contains links to other websites.

**Deltawerkz.com** does not control and is not responsible for the privacy practices or the content of these other websites.

### Cookies

We use "cookies" on certain pages to help analyse our web page flow; customise our services, content and advertising; measure the effectiveness of our marketing activities, and promote trust and safety.

A few important things you should know about cookies are that:

1. We use cookies to help identify you and maintain your signed-in status as well as keep your products in cart.
2. Most cookies are "session cookies," and they are automatically deleted from your hard drive at the end of a session.
3. Some of the cookies used on our website are set by third party organisations that we use for different services. This includes external analytics services by specialist suppliers and these suppliers may set cookies on our behalf in order to report back to us. We may also sometimes embed video or other content from websites such as YouTube and these sites may set their own cookies.
4. We use cookies to make our website easier to use and so that we can provide the best possible service. Cookies are an essential part of how our website works. To ensure it works properly for you, we recommend that they are enabled. If you disable cookies, some parts of the website will not work. However, if you would like to disable or block cookies from this website you can do so via your browser settings.

### Your rights

Regarding the information held about you by **Deltawerkz.com** you may, for example, request us to provide you with a list and a description of this information, request us to amend any inaccuracies, or notify us that you do not consent to our continued use of this information by contacting us in the manner set out below.

We also welcome questions and your comments about our data protection policy.

### How to contact us?

Email us

**Deltawerkz.com** continually strives to improve its service to its customers and to its potential customers.

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